



## **Senior Consultant – Operational Transformation**

### **Job Advert**

Reinvigoration is evolving. We have redefined how we deliver operational transformation through a new operating model designed to scale our impact and help clients simplify, transform and grow with confidence.

As a Senior Consultant, you will be part of this next chapter. You will deliver transformation programmes that achieve measurable improvements in cost, service and capability while helping shape how we bring our new operating model to life.

You will join a team that is collaborative, curious and ambitious, united by a shared belief that transformation should be practical, people-centred and results-driven. We combine deep operational expertise, modern consulting methods and technology-enabled delivery to create lasting impact.

If you are energised by the idea of joining a consultancy that is growing, modernising and thinking differently about how transformation is delivered, this is your opportunity to make your mark.

### **Role Profile: Senior Consultant**

#### **Role Purpose**

To act as a high-potential, development-focused member of Reinvigoration's consulting team, contributing to operational transformation and capability building while growing towards Principal Consultant responsibilities. Senior Consultants are hands-on, client-facing practitioners who take ownership of delivery workstreams, build trusted relationships and develop the skills and behaviours needed to operate at a Principal level in the future.

#### **Strategic Context**

This role is a key part of Reinvigoration's evolution. As we implement our new operating model, Senior Consultants play a vital role in delivering client outcomes that reflect who we are becoming: a modern consultancy that simplifies operations, unlocks capacity and builds capability that lasts.

#### **Key Responsibilities**

- Deliver consulting engagements or workstreams focused on operational transformation, process improvement, capability building and change management
- Build trusted client relationships and support stakeholder engagement at multiple levels
- Translate analysis into visually clear, insight-rich deliverables that drive action
- Apply and continuously improve our tools, templates and diagnostics across engagements
- Co-facilitate training, workshops and coaching for client teams to build internal capability
- Contribute to internal IP development and sharing of best practice across projects
- Identify opportunities to extend value and strengthen client relationships
- Maintain delivery excellence through reflection, feedback and continuous improvement
- Stay curious and engaged with emerging technologies such as automation, AI and data analytics to enhance transformation outcomes

### **Attributes and Experience**

- Typically 3 to 5 years of internal or external consulting or delivery experience in operational transformation or improvement
- Strong interpersonal and communication skills, confident leading workshops and collaborating with stakeholders
- Curious, self-driven learner with ambition to step up into strategic delivery and leadership
- Analytical and structured thinker, able to distil insight and drive action
- Strong cultural alignment: collaborative, improvement-focused and people-minded
- Demonstrates a growth mindset, adaptability and coachability
- Comfortable with digital tools and motivated to develop fluency in technologies shaping the future of transformation

### **What Great Looks Like**

- Takes ownership for workstreams and consistently delivers measurable results for clients
- Simplifies complexity and creates clarity for clients and colleagues
- Builds trusted relationships through authenticity, reliability and insight
- Seeks out new ideas and technologies to improve outcomes
- Shows visible growth, broadening perspective and contribution across client and internal work