ABOUT THE COURSE
This course focuses on the fundamentals of Lean and aims at providing your team with the knowledge they need to transform operations in a service or in a manufacturing environment using a Lean approach.

The course also builds the required skills to initiate change such as:
- business analysis
- implementation design
- coaching peers
- selling and presenting the benefits of change

PRACTICAL INFORMATION
This is a closed course run for your sole organisation at a date that will suit your team.

Up to 12 delegates can attend the course to ensure the course remains engaging and completely focuses on the learners' needs. Should you have individuals interested in this course please get in touch as we also run open courses.

COURSE REQUIREMENTS
Delegates ideally will already be Lean Competency System (LCS) 1a accredited OR be working in a suitable role, e.g. improvement related or frontline operations.

Individuals who are not yet officially accredited at LCS Level 1a will be given the free opportunity to complete our 60-minute online course to gain formal accreditation.

LCS 1B/C Accreditation is optional. To be eligible for the accreditation, learners will need to complete a work-based project which can be delayed until they are able to resume work-as-usual.

COURSE OVERVIEW
DAY 1
- Welcome & Introductions
- Introduction to Lean
- Waste & Value
- Customer VoC / Purpose / NPS
- Process
- Exercise SIPOC mapping
- Exercise swimlane mapping

DAY 2
- Start of day quiz
- Designing the Future State
- Purposeful metrics
- Quality assurance
- Capacity, Demand & Skills
- Future State Visioning & Design Principles

DAY 3
- Start of day quiz
- Sustaining & Continuous Improvement
- Standard work
- Visual Management
- Daily Huddles & Process Confirmation
- Root Cause Problem Solving
- Course wrap-up

COST
£6,000 (Excl. VAT) per group (up to 12 people from the same organisation). Accreditation at level LCS 1B/C is optional and as such is not included in the cost.

REQUEST A CALL BACK
Please click the button below to request a call back and discuss how this course can benefit your teams and your organisation.